

Plan Benefits

The legal and identity theft plans provide employees with a number of benefits, all of which are listed in detail in the plan contract.

Employees Can Call Their Provider Law Firm

One of the most important and valuable benefits of the membership is the ability to talk with a lawyer about any personal legal issue employees might encounter.

- Any personal legal matter
- Phone call made on their behalf
- Letter written on their behalf
- Review a contract or legal document
- Will prepared
- Assistance with traffic citations
- 24/7 emergency access for covered situations
- 25% Preferred Member Discount

...and more!

Plan benefits differ in certain states and provinces. Please consult membership contract or brochure for more details and for benefit exclusions.

Employees Have Identity Theft Experts on Their Side

Identity theft is when someone uses your personal identifying information, like your name and Social Security Number, without your permission, to commit fraud or other crimes. It's one of the fastest growing crimes in North America today. The FTC estimates that as many as 9 million Americans fall victim to identity theft each year. A victim of identity theft could face any number of issues such as lost job opportunities, issues getting a loan, issues over unreported income, harassment from debt collectors, or even face arrest for crimes the identity thief committed.

Coverage that will help protect against, and resolve, identity theft issues:

- Identity theft advisor
- Credit report review
- Consultation/Advice
- Credit monitoring
- Restoration Services
- Monday through Friday 7 am - 7 pm CT
- 24/7 emergency access for covered situations

Where to Direct Employees Who Have Questions

Any employees who have additional questions may log onto mylegalshield.com or myidshield.com for further assistance.

How To Use The LegalShield Membership

Members have access to a Provider Law Firm that helps with legal questions and problems.



How To Use The IDShield Membership

It's easy. Simply follow these two steps:

1. Go to www.myidshield.com
2. Log in as a new member
3. Download MyIDShield app

That's it. Once you have logged in, your account has been activated. If you have questions or need some assistance, don't worry. We're happy to help.

Just call our member service department at 888-494-8519 any time from 7:00am - 7:00pm CT, Monday through Friday.

With our MyIDShield app, members have access to their Identity Theft Advisor at the touch of a button. Download the free app from the App Store or Google Play.



LegalShield Member Services Information

Your employees may contact our Member Services department with any questions regarding their Legal or Identity Theft benefits

- **United States Phone Number:** 800-654-7757 (7 a.m. - 7 p.m. CST)
- **Canadian Phone Number:** 800- 440-8857 (7 a.m. - 7 p.m. CST)

Email: memberservices@legalshield.com

Member Website: mylegalshield.com and/or myidshield.com